# Getting Started Links

Information Technology Services offers a broad range of services to meeting the needs of faculty, staff and students. A comprehensive list of these services can be found on our [website](https://its.unl.edu/).

Download our .pdf tech guides.
[Student Tech Guide](https://its.unl.edu/downloads/Student-Tech-Guide-2019.pdf)
[Faculty/Staff Tech Guide](https://its.unl.edu/downloads/Faculty-Tech-Guide-2018.pdf)

**We’ve created self-paced courses to help you get started with some of these tools.**

* Our Learning Management System (Canvas): <https://go.unl.edu/learncanvas>
	+ [Video tutorials for instructors and students](https://community.canvaslms.com/community/answers/guides/video-guide)
* Screen recording (VidGrid): <https://go.unl.edu/learnvidgrid>
	+ [Our UNL Vidgrid video tutorials](https://app.vidgrid.com/content/D4AqNJtGFkvn)
	+ [Vidgrid’s support page](https://help.vidgrid.com/en/?_ga=2.154879672.1227692157.1594136100-192867669.1543439801)
* Video conferencing (Zoom): <https://go.unl.edu/learnzoom>
	+ [Zoom video tutorials](https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials)
* Originality checking and plagiarism prevention (Turnitin): <https://go.unl.edu/learnturnitin>
	+ [Turnitin support and tutorials](https://help.turnitin.com/new-links.htm)
* Improve your Canvas course for students with disabilities: <https://go.unl.edu/learnaccessibility>
	+ [UNL Services for Students with Disabilities](https://www.unl.edu/ssd/home)
* External systems that work with Canvas (LTI): <https://go.unl.edu/learnlti>
* End of semester checklist: <https://go.unl.edu/canvaschecklist>
* How to schedule F2F classes with a limited number of students. [https://use.vg/Qh396i](https://urldefense.proofpoint.com/v2/url?u=https-3A__use.vg_Qh396i&d=DwMGaQ&c=Cu5g146wZdoqVuKpTNsYHeFX_rg6kWhlkLF8Eft-wwo&r=f4MtPL44xRe0vEcZ_1d_-g&m=uxmSQI1KDSTQ4NABy5LWX2pY8ugQ1SCLL9U_4c2dFzU&s=9Amja-4OD42HV5J-sOPEKcyZnDjafsxygVdlA0a4Lmw&e=)

# Where to get help

After logging into Canvas the “?” Help button offers phone support, live chat, searchable guides and more.

Huskertech Help Center is available via phone or e-mail at support@nebraska.edu

For more information about what they support visit the [Huskertech Help Center site](https://its.unl.edu/helpcenter/).

[We](https://mysupport.unl.edu) have a general-purpose incident ticketing system where you can report system issues or report a problem you are having accessing or using one of our services. Submit a trouble ticket to our [ticketing system](https://mysupport.unl.edu/) for help.

# Remote teaching

How do you make an effective online course?
A [“Keep Teaching” site](https://teaching.unl.edu/keep-teaching/) has been created to help you prepare for online teaching.